



MB Govt Hospital

महाराष्ट्र शासन
महाराष्ट्र शासकीय
महाराष्ट्र शासकीय

Impact Assessment for Health program by IIFL Foundation

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Contents

01	About the project	04
02	Project Impact	06
03	IRECS Evaluation	08
04	Challenges	09
05	Photographs	10

Introduction



About the project



The IIFL Foundation started supporting the Trauma Centre of the Maharana Bhupal Government Hospital in Udaipur, Rajasthan since 2022, its initiatives has helped to ensure better and faster treatment to critical patients seeking help at the Trauma Centre.

Being the largest government hospital in Udaipur district, the hospital attracts lakhs of patients, over half of whom are from socially and / or financially challenged strata. This necessitated rapid infrastructural support especially in the Trauma Centre which earlier lacked critical facilities including adequate beds and sophisticated machines for MRI, etc., which are an imperative in critical care treatment.



About the study



To develop a holistic overview of the project's impact, a survey instrument in the form of a Key Informant Interview (KII) was created based on the research questions and objectives. The consultant team that visited the hospital facility interviewed consultant doctors, nursing staff, and patients at the Trauma Centre of the aforementioned hospital in Udaipur to gain insight into the overall impact of IIFL Foundation's interventions.

The following facilities were developed by the Foundation, all of which were inaugurated in 2022, as was visible on the plaques featuring IIFL's name:

1. Emergency ICU
2. Emergency Operation Theatre (OT)
3. Emergency OPD



Project Impact



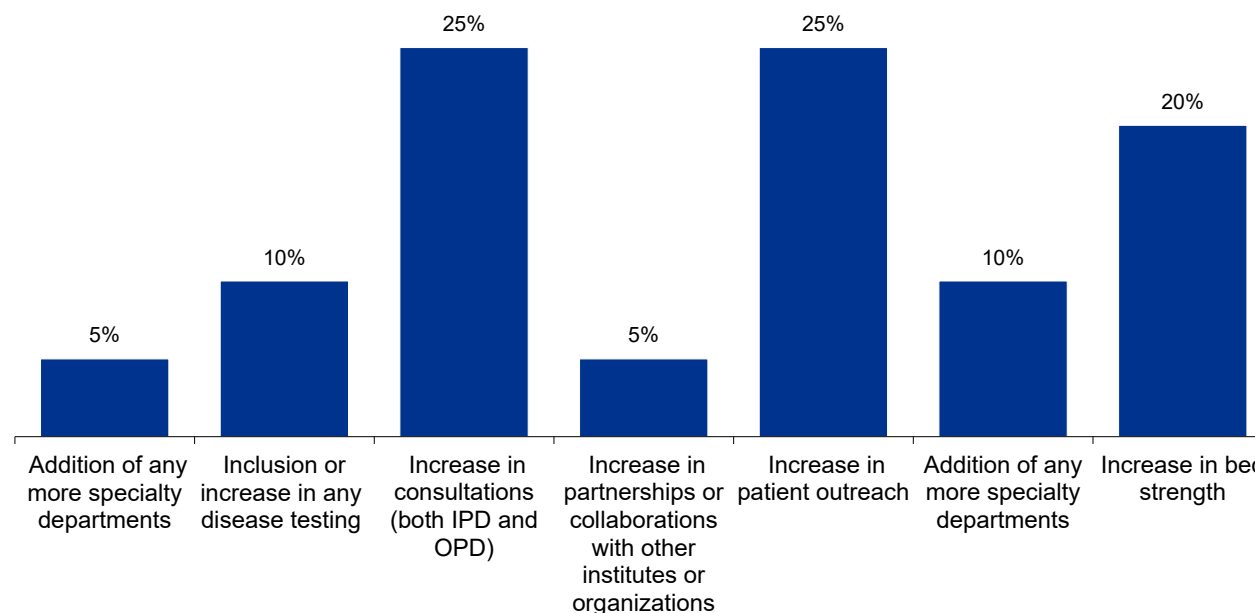
Perceived benefits of IIFL intervention – Doctors perspective



It was also learnt that the distinction of the Trauma Centre from the Emergency Unit – which were earlier combined at the hospital – has greatly improved the scope of administration and patient care.

It was observed from the stakeholder interaction that medical equipment/infrastructure support has beneficial to patients in multiple ways as highlighted below:

Fig 1: In what ways has the support from IIFL Foundation been beneficial to the hospital- Doctor's perspective



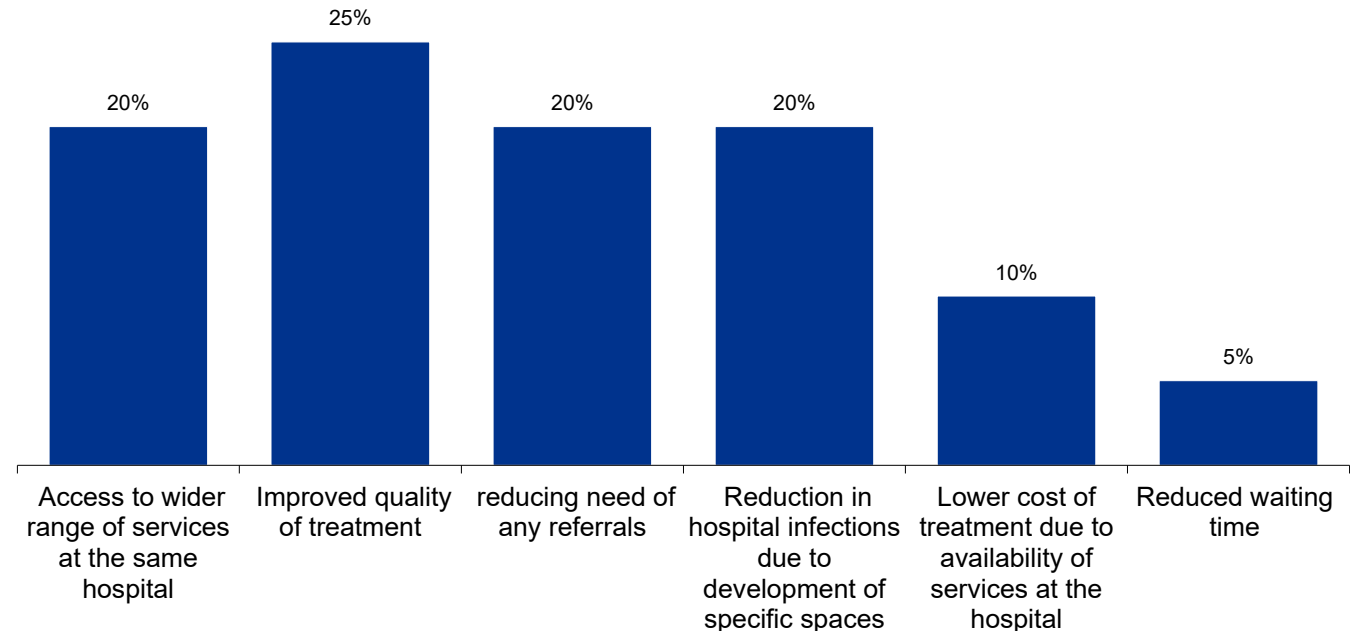
Perceived benefits of IIFL intervention – Patients perspective



With regard to more specific outcomes for patients, these are some other indicators of benefits received by the patients since the Foundation's intervention

Most of them agreed that there was no marked improvement in the waiting time for a consultation over the past couple of years. Only 5 percent of the respondents were of the view that the waiting time at the Trauma Centre had improved.

Fig 2: In what ways has the support from IIFL Foundation been beneficial to patients



IRECS Evaluation



Inclusiveness	Being a government hospital, the facility’s approach to medical care has always been inclusive. This has also seen a marked improvement due to the enhancement of overall facilities since the Foundation’s intervention, which in turn, has ensured it is more inclusive – due to the fact that it now caters more effectively to a wider range of health challenges. This also ensures reduced number of referrals to other facilities. Further, pediatric care and orthopedic care – which include a significant share of cases – have particularly received impetus since IIFL’s aid, as gauged during the interviews with doctors.
Relevance	Improved quality of treatment and care, a more dignified and comfortable experience for the patients, a larger number of services being offered, and the distinction of the Trauma Centre from the Emergency Unit – all point to the fact that the project was able to ensure it helped fill several gaps at the medical facility at Maharana Bhupal Government Hospital.
Effectiveness	The number of beds had seen significant increase, and more medical facilities had been added to the centre – both of which indicate that the project was effective in building capacity.
Convergence	This support was offered in alignment with the requirements of the Maharana Bhupal Government Hospital which was overstretched in providing services. This is when the Foundation stepped in to provide aid.
Sustainability	The benefits of the expansion in facilities and overall improvement in healthcare especially thanks to the addition (and modernization) of the Emergency ICU, Emergency Operation Theatre, and Emergency OPD – have ensured that the impact of the project continues to be felt over two years since implementation.

Challenges



- Seating at the patient waiting area can be improved in terms of both quality and quantity.
- Quality and maintenance of toilets need an impetus.
- Doctors' changing rooms and consulting rooms can be improved to provide more comfort to them, given that they have challenging schedules and need a place of rest at times.
- Quantity of equipment and beds need ramping up to cater to the continuous increase in patient outreach.
- Advanced medical machines are also urgently required. For example: CT Scan machines.
- Continuous aid sought – to build greater capacity and ensure maintenance and quality-control – due to increasing patient outreach and demand, rather than a one-time approach through provision of certain equipment or infrastructure.

Photographs



Branding



Broken sitting arrangements at waiting arena



Equipment provided in emergency ward



Thank You